

PATIENT RIGHTS AND RESPONSIBILITIES

*The following reflects your rights and responsibilities
as we partner with you to provide your care.*

You have the right to:

- Care regardless of race, gender, religion, disability, national origin, or sexual orientation.
- Be treated with respect, consideration and dignity.
- Appropriate privacy.
- Confidentiality—except when required by law, you are given the opportunity to approve or refuse release of your records.
- Be provided, to the degree known, complete information concerning your diagnosis, evaluation, and treatment and prognosis.
- Participate in decisions involving your health care.
- Treatment by the health care provider of your choice including the right to request to change providers.
- Refuse medical treatment to the extent permitted by law and to be informed of medical consequences of your actions.
- Provide suggestions and /or register a complaint.
- Information regarding services, hours, after-hours services, fees, payment policies, advance directives.
- Information regarding credentialing of health care professionals.
- Decline to have a medical resident or student participate in your care.
- Know if treatment is part of a research study and the right to refuse participation.

You have the responsibility to:

- Provide complete and accurate information to the best of your ability about your health history and current health status; any medications including over the counter products and dietary supplements, and any allergies or sensitivities.
- Follow the treatment plan prescribed by your provider.
- Provide a responsible adult to transport you home from the facility and remain with you for 24 hours, if required by your provider.
- Inform your provider about any living will, medical power of attorney or other directive that could affect your care.
- Provide accurate and current information regarding health insurance coverage.
- Accept personal financial responsibility for any charges not covered by your insurance for services received.
- Cooperate in the treatment plan recommended by those primarily responsible for your care.
- Ask adequate questions to ensure understanding of your health problem and treatment.
- Consult your medical care provider if your health problem doesn't follow the expected course.
- Accept personal responsibility for refusing treatment.
- Be respectful of all the health care providers and staff, as well as other patients.
- Keep informed regarding our services, hours of operation, regulations and policies.